



Villa College QI Campus, Rah Dhebai Hingun, Male', Maldives

+960 3303200

+960 3303299

info@villacollege.edu.mvwww.villacollege.edu.mv

ومُو مَوْقِ ومُو مَوْقِ مِدْ دَرِدٍ مَدْدَاتِ بَرُودُوهُ دِرِمَدُدُ دُوْءُ دِرْدُرِمُدُخَ دُوْءُ دِرْدُرِمُدُخَ

#### POSITION DESCRIPTION

POSITION	Senior Accounts Executive, Receivable
EMPLOYMENT TYPE	Full time
FACULTY/CENTER/INSTITUTE/DEPARTMENT	Finance Department
LOCATION	QI Campus, Male'
DATE ADVERTISED	07 May 2024
DEADLINE FOR APPLICATION	14 May 2024

### **BROAD PURPOSE**

The main purpose of the position is to lead the accounts receivable section and be responsible for collection and student relations.

Reports to: Manager, Receivables/ Deputy Director, Finance Department

Salary: MVR 9,000/-, Allowance: MVR 4,200/-

Time: 09:00 – 17:00 (Sunday to Thursday and Saturdays where necessary)

### OVERALL RESPONSIBILITIES

- Ensure timely collection of payments
- Assure timely and accurate invoicing
- Manage cash application making sure all cash receipts are applied properly
- Conduct credit checks on all customers, establish and manage limits
- Overseeing customer billing and cash receipts processing
- Proper recording and application of cash, management of outstanding invoices, and direct interfacing with customers on collection matters and dispute resolution
- Negotiate with clients in non-payment cases
- Organize records of invoices, bills and deposits
- Support admin staff on a daily basis and train new team members

# MAIN DUTIES AND RESPONSIBILITIES

- Ensure timely collection of payments
- Assure timely and accurate invoicing
- Manage cash application making sure all cash receipts are applied properly
- Conduct credit checks on all customers, establish and manage limits
- Overseeing customer billing and cash receipts processing

- Proper recording and application of cash, management of outstanding invoices, and direct interfacing with customers on collection matters and dispute resolution
- Negotiate with clients in non-payment cases
- Organize records of invoices, bills and deposits
- Support admin staff on a daily basis and train new team members

### POSITION DIMENSION

- Ensure timely collection of fees and accurate invoicing
- Ensure SMS data relating to students' finance is accurate and updated
- Conduct credit checks on all customers, direct interfacing with customers/students on collection matters, resolve disputes and ensure student queries relating to finance are attended in a timely manner
- Ensure timely dispatch of students' clearance and period of clearance of all students
- Update daily collections in QB and Oracle
- Organize records of invoices, bills and deposits
- Assist in preparation of annual revenue budget

#### **Education**

GCE A' level or Diploma in a relevant field

#### Experience

- One year of experience in a relevant field
- Familiar with college fee structures and policies
- Experience in attending to student queries in regard to payments
- Familiar with QB/Oracle

# Skills and Competencies

- Excellent verbal communication, and the ability to convey information clearly and effectively
- Stong leadership abilities and initiative
- Excellent delegator and mediator
- Great interpersonal skills and customer service
- Quick decision-making and problem-solving abilities

# Character requirements / general attributes

- Good interpersonal skills to develop and maintain effective working relationships
- Ability to work under pressure, handle multiple tasks and meet tough deadlines
- Must be organized
- Take initiative in tasks
- Meticulous and ability to pay attention to details
- Ability to work for long hours if required